

# JOHNSON COMPUTERS, INC.

## The Laptop & PC Repair Specialist

30993 Huntwood Ave., #201, Hayward, CA 94544

510 477-0866 (tel) 510 477-0380 (fax)

[www.johnsoncomputer.us](http://www.johnsoncomputer.us)

DATE: \_\_\_\_\_

CUSTOMER NAME: \_\_\_\_\_ EMAIL ADDRESS: \_\_\_\_\_

TEL (H): \_\_\_\_\_ WORK: \_\_\_\_\_ CEL: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

BRAND: \_\_\_\_\_ MODEL: \_\_\_\_\_ SERIAL NO.: \_\_\_\_\_

WITH	WITHOUT		WITH	WITHOUT	
( )	( )	PASSWORD	( )	( )	HDD COVER
( )	( )	POWER CORD	( )	( )	HDD: _____ GB
( )	( )	AC ADAPTOR	( )	( )	CPU: _____ GHZ
( )	( )	MAIN BATTERY	( )	( )	TOTAL MEM: _____ GB
( )	( )	2ND BATTERY	( )	( )	CARRYING BAG
( )	( )	FDD	( )	( )	PCMCIA CARD: MODEM, NETWORK, WIRELESS
( )	( )	CD RW	( )	( )	RECOVERY CD
( )	( )	CD ROM	( )	( )	_____
( )	( )	DVD	( )	( )	_____
( )	( )	_____	( )	( )	_____

LAPTOP/PC SYMPTOMS:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DIAGNOSTIC RESULTS & ACTIONS TAKEN:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

REPAIR COST:

TERMS:

1. There is a flat diagnosis fee of \$25 which is not refundable, it will apply to the total repair cost.
2. There may be more than 1 repairing quote.
3. Johnson Computer is not responsible for any software data and hardware equipment failure or loss due to fire, theft or unexpected happenings or any means beyond Johnson Computer's control.
4. Machine not be picked up or claimed within 30 days will be disposed of at our discretion.

I ACCEPT ALL TERMS AND CONDITIONS: \_\_\_\_\_

TRACKING: \_\_\_\_\_

PICKED UP BY: \_\_\_\_\_ DATE: \_\_\_\_\_